



Cancellation and Refund Policy for Tilt and Squint Studio, LLC

We understand that plans can change or illness strikes. Our cancellation policy is designed to be fair to both our students and instructors:

- **Cancellations:** You may cancel your session up to one hour before the scheduled start time and receive a studio credit for future use. This credit will be applied to your account for use toward another session. The credit is valid for 180 days from the originally booked session.
- **Late Cancellations/No-Shows:** If a cancellation occurs less than one hour before the session or if you do not attend, no refunds or credits will be issued.
- **Health and Wellness:** Please stay home if you are feeling unwell. This helps us maintain a safe and comfortable environment for everyone.
- **How to Cancel:** you can cancel any session through your user account or you can email us at hello@tiltandsquint.com
- If the session is **cancelled by us**, you will receive a studio credit for future use. The credit is valid for 12 months from the date of the cancelled session.

Thank you for your understanding and cooperation!